

Message: Re: Pre-Auth for [REDACTED]

 **Re: Pre-Auth for [REDACTED]**

From Megan Lengerman
To Smith, Sherrece
Cc Debbie Sparks
Journal Recipients Sherrece.Smith@oa.mo.gov

Date Tuesday, June 20, 2017 9:58 AM

 **Other - [REDACTED] (Car Payment).pdf (687 Kb HTML)**

Hi Sherece,

My best guess is that they hadn't had the opportunity to process our check before they sent the next statement out. I've attached a copy of our records for a check request that would have been sent out on the 25th of May. Let me know if you need additional documentation, I.e. Proof of the check clearing our bank. I've attached our accountant to this email so she can respond with that documentation if you need it.

Thanks!
Megan

Megan Lengerman, MA
Intake and Contracts Manager
Nurses for Newborns
7259 Lansdowne, Suite 100
Saint Louis, MO 63119
P – 314.544.3433 x321
C – 314.604.2426
F – 314.448.4004
E – megan.lengerman@nursesfornewborns.org

From: "Smith, Sherrece" <Sherrece.Smith@oa.mo.gov>
Date: Tuesday, June 20, 2017 at 9:04 AM
To: Megan Lengerman <megan.lengerman@nursesfornewborns.org>
Subject: FW: Pre-Auth for [REDACTED]

Hi Megan,

Thank you for the follow-up note today regarding [REDACTED] RPOS. I have approved [REDACTED] for assistance with the June car payment, and it is attached. I do have some concerns. I have noted that [REDACTED] enrolled in your program on May 15 and Emily approved [REDACTED] for the May car payment on May 23. During the month of May, she only had a nominal late fee outstanding. The current statement shows a June payment due plus an unpaid balance of \$281.62, and a late charge of \$9.54.

Sherrece Smith

Executive Assistant
Commissioner's Office
Office of Administration
State Capitol Building
Room 125
Jefferson City, MO 65101
Office: 573.751.1851

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From: Megan Lengerman [<mailto:megan.lengerman@nursesfornewborns.org>]
Sent: Wednesday, June 14, 2017 11:34 AM
To: Jennifer Crowell <jennifer.cowell@nursesfornewborns.org>
Cc: Smith, Sherrece <Sherrece.Smith@oa.mo.gov>
Subject: FW: Pre-Auth for [REDACTED]

Hi Jenn,

Please see Sherrece's email below. Before the State is able to approve these payments, she will need the following information. As required, if [REDACTED] attempted 2-1-1 we will need to have that documented (an email response will suffice) indicating that they informed the clients that there was no assistance available for car payments. Please provide Sherrece with the information regarding where [REDACTED] receives Worker's Comp.

Sherrece, we had already discussed the address issue with [REDACTED] the day or two prior to her exit; the bill is still sent to the client's mother's home where she lived when she acquired the loan. The nurse, Jenn, has seen her consistently in [REDACTED] where she now resides.

Thanks!
Megan

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From: "Smith, Sherrece" <Sherrece.Smith@oa.mo.gov>
Date: Wednesday, June 14, 2017 at 11:26 AM
To: Megan Lengerman <megan.lengerman@nursesfornewborns.org>
Subject: FW: Pre-Auth for [REDACTED]

Need the following information:

[REDACTED] RPOS—

<!--[if !supportLists]-->1. <!--[endif]-->We are payer of last resort. Information lacking.
<!--[if !supportLists]-->2. <!--[endif]-->Just have the remittance with no address. Need a car statement or billing with breakdown.

[REDACTED] RPOS—

<!--[if !supportLists]-->1. <!--[endif]-->Lack of proof of Missouri residence. Billing address in [REDACTED]. Where does she receive Workman's Compensation?
<!--[if !supportLists]-->2. <!--[endif]-->We are payer of last resort. Information lacking.
<!--[if !supportLists]-->3. <!--[endif]-->Was approved on 5-23-2017 for May payment of \$281.62.

Thank you,

Sherrece

Sherrece Smith
Executive Assistant
Commissioner's Office
Office of Administration
State Capitol Building
Room 125
Jefferson City, MO 65101
Office: 573.751.1851

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From: Megan Lengerman [<mailto:megan.lengerman@nursesfornewborns.org>]

Sent: Monday, June 12, 2017 2:48 PM

To: Smith, Sherrece <Sherrece.Smith@oa.mo.gov>

Subject: Pre-Auth for [REDACTED]

Hi Sherrece,

I am sending a pre-auth for services that I would normally send to Emily. Can you please let me know if she forwarded you any other pre-auth that she was waiting on information from me on? I believe there is only one outstanding for a [REDACTED]. Please advise.

Thanks!
Megan

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